

## Spring 2011 Great Basin College Student Satisfaction Survey Results

### Recommendations for Consideration

Even though the overall response rate is low (13%) and the number of students repsonding in certain categories is small, some of the question responses support the need for improvement. Those same areas are highlighted in student comments at the end of the survey as well as in a 2007 student satisfaction survey.

#### Safety

- 1) Increase lighting, if not security, in Pahrump and Winnemucca.

#### Academic Affairs

- 2) Address the availability of required courses and how students know when they are offered this was also an issue in a 2007 student satisfaction survey. At a minimum, publish a schedule of classes over a 2-4 year period and consider: 1) finding out what times are convenient to students and offering required courses at those times; 2) offering classes more often (every other semester vs. every other year); or 3) offering classes both onsite and via internet. Students commented that they were told to call instructors to find out when courses would be offered next.
- 3) Consider increasing library resources and services.

#### Student Services

- 4) Partner with the Student Government Association (SGA) to connect students to activities and events -- consider using PeopleSoft and/or student email to address the lack of participation and perceived lack of communication about activities and events, especially with minority students